



Emergency Alerts

Forthright is pleased to announce that we have implemented an emergency alert system powered by Rapid Notify at no cost to users. Alerts are optional and you will have to register to receive them.

- **What are emergency alerts?** Alerts will be sent to advise practitioners of Forthright office closings, technical issues and other emergencies.
- **What kind of alerts are available?** You can receive alerts by text message, email message, voice message or any combination of these.
- **How do I register to receive alerts?** On the dashboard of your case management portal you will see the red icon shown above. Click on the icon and you will be directed to the Rapid Notify registration page. You then create a username and password for Rapid Notify. *The username and password you create are only for Rapid Notify. You cannot change your Forthright Case Management user name and password on this page.*
- **After I register can I change my Rapid Notify contact numbers or email?** Yes. Just click on the red icon to return to the Rapid Notify login and registration page and edit your information. You can also opt-out of receiving alerts.
- **What if I have questions about alerts?** For answers to question or if you need more information please email Mark Connell at mconnell@forthrightsolutions.com.