

## **Forthright is changing its Emergency Alert System which requires Users to re-register in the new RAVE system**



### **Emergency Alerts**

Forthright announces that its emergency alert system is now powered by **RAVE Mobile Safety** at no cost to users. Alerts are optional and if you want to continue receiving alerts, or are signing up for the first time, you will need to register with the RAVE system.

**What are emergency alerts?** Alerts will be sent to advise practitioners of Forthright office closings, technical issues and other emergencies.

**What kind of alerts are available?** You can receive alerts by text message, email message, voice message or any combination of these.

**How do I register to receive alerts?** On the dashboard of your case management portal you will see the red icon shown above. Click on the icon and you will be directed to the RAVE login page. By clicking on the Registration button on the right side, you can create your NEW account with RAVE. *The password you create is only for RAVE. You cannot change your Forthright Case Management user name and password on this page.*

**After I register can I change my RAVE contact numbers or email?** Yes. Just click on the red icon to return to the RAVE login and edit your information. You can also opt-out of receiving alerts.

**Can more than one person in my office register for RAVE?** Yes. Any number of people can register on RAVE for Forthright alerts, even if they do not have a Forthright profile.

**What if I have questions about alerts?** For answers to question or if you need more information please email Mark Connell at [mconnell@forthrightsolutions.com](mailto:mconnell@forthrightsolutions.com).